



**State of Illinois**  
**Illinois Commerce Commission**  
**Customer Credits for Telecommunications Carriers**  
**Code Part 732.30**  
**Quarterly Filing**

**TDS Metrocom, LLC**  
**for quarter ending December 31, 2007**

| <b>Out of Service More Than 24 Hours</b>   | <b>October</b> | <b>December</b> | <b>December</b> | <b>Totals</b> |
|--|----------------|-----------------|-----------------|---------------|
| A. Total dollar amount of all customer credits paid  | \$398.65       | \$1,352.31      | \$407.98        | \$2,158.94    |
| B. Number of credits issued for repairs - 24 - 48 hours                                    | 24             | 26              | 31              | 81            |
| C. Number of credits issued for repairs - 48 - 72 hours                                    | 11             | 8               | 15              | 34            |
| D. Number of credits issued for repairs - 72 - 96 hours                                    | 4              | 4               | 5               | 13            |
| E. Number of credits issued for repairs - 96 - 120 hours                                   | 4              | 2               | 1               | 7             |
| F. Number of credits issued for repairs > 120 hours  | 2              | 5               | 2               | 9             |
| G. Number of exemptions claimed for each of the categories identified in Section 732.30(e) | 2              | 3               | 4               | 9             |
| H. Number of customers receiving alternate phone service rather than receiving a credit    | 0              | 0               | 0               | 0             |

| <b>Failure to Install Basic Local Exchange Service</b>                                     | <b>October</b> | <b>December</b> | <b>December</b> | <b>Totals</b> |
|--|----------------|-----------------|-----------------|---------------|
| A. Total dollar amount of all customer credits paid  | \$0.00         | \$0.00          | \$0.00          | \$0.00        |
| B. Number of installations after 5 business days   | 0              | 0               | 0               | 0             |
| C. Number of installations after 10 business days  | 0              | 0               | 0               | 0             |
| D. Number of installations after 11 business days  | 0              | 0               | 0               | 0             |
| E. Number of exemptions claimed for each of the categories identified in Section 732.30(e) | 0              | 0               | 0               | 0             |
| F. Number of customers receiving alternate phone service rather than receiving a credit    | 0              | 0               | 0               | 0             |

| <b>Missed Appointments</b>   | <b>October</b> | <b>December</b> | <b>December</b> | <b>Totals</b> |
|--|----------------|-----------------|-----------------|---------------|
| A. Total dollar amount of all customer credits paid  | \$0.00         | \$0.00          | \$0.00          | \$0.00        |
| B. Number of customers receiving credits   | 0              | 0               | 0               | 0             |
| C. Number of exemptions claimed for each of the categories identified in Section 732.30(e) | 0              | 0               | 0               | 0             |

**Comments**